

## Ultrefina Standard Service Charges

- We stand behind our services

### Thank you for choosing Ultrefina Canada as your service provider.

Below are our standard service charges and warranty information. We proudly stand behind the quality of our work.

All services provided by Ultrefina Canada are covered by a warranty to the original contract holder. This warranty applies when the installation is completed according to Ultrefina specifications and covers defects in materials and workmanship from the original date of installation, as outlined below.

| Service Description  | <40 km Range                         | <70 km Range                                | <100 km Range                                |
|--|--------------------------------------|---|--|
| Standard Service Call / Visit:                                       | \$119 + HST                          | \$149 + HST                                 | \$199 + HST                                  |
| POE System Installation:<br>(Softener, whole Home Filtration system) | \$395 + HST                          | \$495 + HST                                 | \$595 + HST                                  |
| POU System Installation:<br>(RO, UF drinking system)                 | \$195 + HST<br>Easy (simple install) | \$295<br>Standard (drilling holes, reroute) | \$395<br>Complex (fridge hookup, ltd access) |
| Additional parts may apply:  | TBD on site<br>Parts &fittings etc.  | \$100<br>Bypass                             | \$150 Receptacle under-sink                  |

### Limited Time Warranty

A limited-time warranty covers all services and work to be completed under this agreement. This includes:

- New Installations:** All new installations are covered by a warranty for **one year** from the date of completion.
- Repairs and Other Services:** All repairs and other services carry a **90-day warranty** from the date of completion.

• **Coverage:** Defects in workmanship.

• **Exclusions:**

- Damage caused by misuse, negligence, or improper maintenance.
- Normal wear and tear or deterioration due to environmental factors.
- Issues arising from unauthorized modifications or repairs by third parties.

The client must notify Ultrefina Canada Corp. of any workmanship defects within the warranty period. Claims made after this period will not be entertained.

### Liability Disclaimer

Ultrefina Canada Corp. will not be held liable for:

- Consequential damages resulting from the use or inability to use the service or third-party products.
- Issues caused by unforeseen external factors, including but not limited to weather conditions, natural disasters, third-party equipment failure, malfunction, or water supply variations.

### Client Responsibility

It is the responsibility of the client to notify Ultrefina Canada Corp. of any defects in workmanship within the warranty period. Any claims made after the 90-day warranty period will not be entertained.

### Additional Repairs or Services

Repairs or services requested outside the scope of the original work or beyond the warranty period may incur additional costs.

### Amendments to Work Scope

Changes to the agreed-upon work scope may incur additional costs.

### Limitation of Liability

Ultrefina Canada Corp.'s liability for any claim arising from this agreement is limited to the value of the services rendered.